



YOUR GLOBAL COMMUNICATION SOLUTIONS

COMPANY
OVERVIEW

YOUR GLOBAL COMMUNICATIONS SOLUTIONS



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■ ABOUT OUR COMPANY



Shawn Sims
President & CEO



Mark Bunnell
COO



NuWave believes you never get a second chance to make a great first impression,

so when it comes to NuWave services, we pride ourselves on forging lasting relationships as a strategic partner based on the trust we earn. We measure our value through our customer's eyes, and since 1998 we have connected businesses of all sizes with custom tailored solutions. We offer a full range of voice, data, and managed service options. Our solutions meet business needs by industry and segment over a highly scalable and secure network. With NuWave, you can rest assured your solution is met at the crossroads where market and price leadership, quality, and service intersect. NuWave is the leading voice provider in the United States.



The Founders of the company,

Shawn Sims and Mark Bunnell, each has more than 25 years experience. The management team collectively has more than 100 years experience.



Shawn S. Sims
President

SETTING NEW STANDARDS

The telecommunications industry has slowly lost the personal feel and customer service that every business and person deserve. We are the premier provider of telecom services to all business clients across the globe. NuWave's operations include a complete line up of Bicoastal Data Centers, Cloud Services, and an entire Back Office Support Center.

We are continually upgrading our hardware and software to remain at the leading edge.

Our full line up of services and specialties in our field have allowed us to build a thriving and healthy telecom business. We have services a-la-carte or bundled packages as needed. Our goal is to provide you with reliable and full-featured service that is scalable as your business grows.



Standards

NuWave deploys and supports all the past and present voice standards while working at the forefront of standards development for future products and protocols.



Satisfaction

NuWave will meet or exceed your expectations with our affordable customer solutions and a consistently satisfying customer experience.



Innovative

NuWave has built best-in-class technologies, streamlined business processes, and strong ethical standards that ensure every customer receives precisely the service that NuWave has promised.



Loyalty

NuWave is committed to distinguish ourselves as a highly competitive and profitable business that earns loyalty and respect by putting people first.

WHY CHOOSE US?

Here at NuWave, we believe four core traits or strengths distinguish a mediocre telecom provider to a superior one. **Variety, Reliability, Ability, and Scalability.**

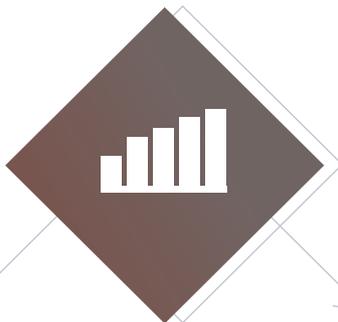
These four essential ingredients guarantee the best services to your company, and in return, you can provide the best for your customers. Below, is how we strive to encompass the following four traits in each product we offer.

The Four Strengths of NuWave Communications.

VARIETY

01

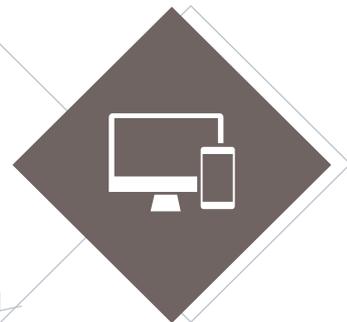
NuWave's full range of voice solutions can fit the needs of any business.



RELIABILITY

02

NuWave's carrier-class geo-redundant network provides optimal uptime. NuWave hasn't had a customer facing service interruption in 7+ years.



SCALABILITY

04

NuWave's full range of innovative and customizable choices assure customers our solutions are scalable and will integrate easily.



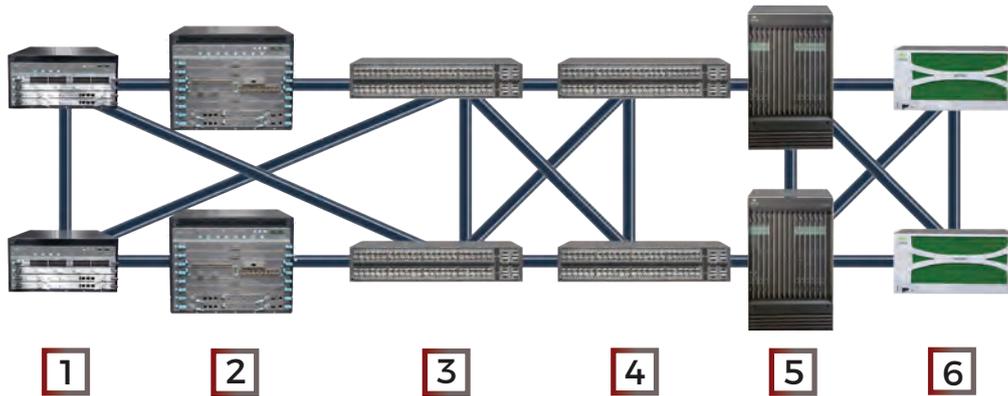
ABILITY

03

NuWave's staff is highly technical and skilled to troubleshoot and assist customers with any challenges they may face.

THE STRENGTH OF THE NETWORK

NuWave Communications has built a strong, fault tolerant, geo-redundant network, with fast and secure connections to provide maximum uptime.



1 | The Border Router

Where peering of bilateral and unilateral Internet transit occurs.

2 | Firewalls

Responsible for intrusion detection, security protocols and Virtual Private Networking outside of the company network.

3 | Virtual Private Network

The interconnection of all telephony gateways for DNS based failover and Round Robin Routing.

4 | Local Distribution

Equalized distribution of the internal company network at the layer 2 and layer 3 level.

5 | Class 4 & 5 Switch

Class 4 long distance, and Class 5 local dial tone/features for customers with legacy based applications like SS7 and PRI.

6 | Session Border Controller

Gateway to the public and private switched network and customer access to Proxy Servers and Feature Servers.

LAS VEGAS, NV

ASHBURN, VA



AWARD WINNING UPTIME

100% 7+ Year Uptime



Since 2011 NuWave celebrates continual global network availability with no outages for any customer. NuWave's greatest strength is the redundancy our network is built upon.



OUR VOICE & DATA PRODUCTS

NuWave offers all the voice and data products needed for connecting your business to the world.

High-quality, reliable solutions are paramount when choosing voice and data products for your business. NuWave controls the quality of service our customers receive and can offer extremely competitive pricing. NuWave provides a range of voice services suitable for companies of any size. We are always working to innovate our services to meet and exceed the needs of our customers.

UNIFIED PBX

NuWave deploys the most advanced and sophisticated PBX systems available without the significant capital outlay. NuWave's hosted PBX platforms are the most economical and advanced option for your business.

A Hosted PBX platform is only as good as it's backend Infrastructure. NuWave has worked tirelessly to innovate in this area and why we have built out geo-redundant data centers to achieve maximum uptime and flexibility.

SIP TRUNKS

Connect your current UC or PBX system to NuWave's network to leverage our industry-leading local, domestic and international rates with PRI or SIP, public or private.

NuWave is proud to be recognized among an elite handful of partners certified by Microsoft to provide your business with the strongest commercial encryption protocols, TLS/SRTP.

DEDICATED INTERNET

Being connected is critical to the success of any business. With NuWave's Dedicated Internet you will be connected with a reliable and fast network. NuWave can provide a myriad of connection types including Ethernet, cable, and DSL to fit the needs of our customers.

MPLS

Multi-Protocol Label Switching (MPLS) is the high performance and highly efficient method of directing data between sites. NuWave can provide options for site to site or any to any network configurations.

HYBRID PBX

A Hybrid PBX system is an ultimate approach for large companies, call centers, and businesses with multiple locations. Essentially a Hybrid PBX works just like our Unified product except it adds the power of cloud computing to currently installed PBX systems. Combining the features and benefits of a hosted PBX solution with the integration of a legacy based system for a best in breed network solution.

TOLL FREE & LONG DISTANCE

Connect cost-effectively and with ease to your toll-free number, allowing customers to call without paying long-distance charges in addition to conveying professionalism.

Both Toll Free & Long Distance Least Cost plans available.

VPN

NuWave's VPN solutions allow your business to connect multiple offices and enjoy the simplicity of combining your voice, data and internet traffic over a single network. Whether you have two sites or 200, NuWave can customize a secure, reliable solution to maximize your networking investment. Bandwidth is available from 1.5 Mbps to 10 Gbps.

INTERNATIONAL PRIVATE LINE

International Private Line (IPL) or sometimes called "International Private Leased Circuit" gives you a guaranteed and always-on access to multiple international locations.



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We are here to serve you!



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